VENTURE SUCCESS ACADEMY

House Rules

It is crucial that you are fully informed and comply with all the following guidelines and frequently asked questions. Please read everything carefully!

****Frequently Asked Questions | Rules****

1. **NO PARTIES OR EVENTS ALLOWED.**
2. Treat this house with respect and consideration towards the neighbors.
3. **NO PETS ALLOWED.**
4. This is a non-smoking house due to the frequent presence of children and babies.
5. The other units are sensitive to noise, so please keep noise levels to a minimum.
6. **ABSOLUTELY NO NOISE AFTER 10:00 PM.**
7. Paper supplies: You are responsible for your own toilet paper and paper towels. We will provide you with 2 rolls of toilet paper and 1 roll of paper towels to start, make sure to stock up for the duration of your stay at the listed stores.
8. Keep exterior doors closed at all times.
9. AC, fans, and heaters.
10. Do not move any TV or wifi cables.
11. Cleaning supplies are located under the kitchen sink cabinets and in the laundry room on the backyard.
12. Laundry: There is a washer and dryer located in the backyard. We provide complimentary detergent and softener. They are high-efficiency and only require a small amount of detergent and softener. Do not leave them unattended after your washing or drying cycle finishes.
13. We provide 1 parking space for small to medium-sized vehicles in the backyard. Check the video link in the detailed Airbnb message for guidance. Park in a way that the vehicle from the other unit can enter and exit without you having to move your vehicle. Close the gate when parking in the backyard. There is additional parking available on the streets.

(Any evidence of smoking, including cigarette butts or odor, will incur a $50 fee deducted from your deposit. Please smoke 20 feet away from the house and dispose of butts in the large trash bins outside).

- Window air conditioning units in the bedrooms.
- Fans located in the bedroom closets.
- Portable heaters located in the closets (There is no thermostat or central heating/cooling system).
- Other guests will use them throughout the day. Remove lint from filters after using them. Do not overload the machines, they may break.

Ensure to observe street signs to know when it's "Street Sweeping Day" to avoid fines. It occurs once a week on each side, check the signs on the streets.

DO NOT PARK IN THE ALLEY BEHIND THE BACKYARD AT ANY TIME.

Something broken? Maintenance issues? Water leak? Non-functional toilet? Clogged drains? Contact us immediately!

****Contact Information****
- General inquiries? Send us a message through the Airbnb app. For urgent matters, send a text message or call.

ITZEL - All inquiries.

PETE - Site manager and maintenance staff.

JANET - Property manager.

For emergencies, dial 911.

WiFi Login: [Login:Password]
Address: 123 Main St.

****IMPORTANT****

To avoid any extra charges, please follow the checkout procedures outlined below:

- Checkout time is at 10:00 AM sharp. Cleaning staff will arrive at 10:00 AM to prepare the house for the next guests.

- An unauthorized late checkout fee will be charged as it affects the scheduling for the entire day. Late checkout requests are kindly declined due to immediate check-ins after cleaning, and our staff's tight schedule.

- Remove all trash using the large bins located outside the main entrance.

- Leave beds unmade to indicate they are clean.

- Wash dishes and kitchen utensils and store them as if they were clean; we will take care of detailed cleaning.

- Dispose of all open food from the refrigerator. Please leave only unopened items in the refrigerator. It's okay to leave food, spices, or coffee; make sure they are not stale.

- Return furniture to its original position if moved and turn off lights, fans, window air conditioning, and heaters.

- Unplug all appliances (except the refrigerator).

- Close all faucets and notify us of any water leaks.

- Close the main entrance door and exterior doors, and gently close all windows.

- Review all your belongings.

- Leave electronic device controls on the main table.

- Turn off and clean the barbecue and its gas tank if used. Also, make sure to clean the lint trap if you used the dryer.

By booking this house, you agree to these house rules and commit to being responsible for any personal damage that may occur during your stay. We are not responsible for forgotten items.

Kitchen Rules

1. Wash all your dishes and return everything to its place.
2. Do not place hot pots or pans on the countertops.
3. Turn off the stove and oven after using them.
4. Only leave unopened items in the refrigerator; condiments can remain open.
5. Dispose of all open food from the refrigerator.
6. If you leave food, spices, or coffee, make sure they are not stale.
7. Do not throw metal, excessively heavy food, or peels in the garbage disposal (it may break). Please use the trash bin.

Bathroom Rules

1. Do not flush baby wipes or feminine products down the toilet; dispose of everything in the trash.
2. In the shower: There is always hot water; however, with a large group and very long showers, it may run out and take up to 30 minutes to heat up again.

Washer and Dryer Rules

1. Do not leave the washer and dryer unattended after the washing or drying cycle has completed; other guests will use them throughout the day, so when your cycle is finished, remove your clothes.
2. After drying, remove the lint trap and dispose of the lint in the trash.
3. Do not overload the machines; it may damage them, and you will be responsible. (We hold your deposit for up to 14 days after your departure).

These machines are high efficiency, which means they require very little detergent and softener.

Thank you for your cooperation!